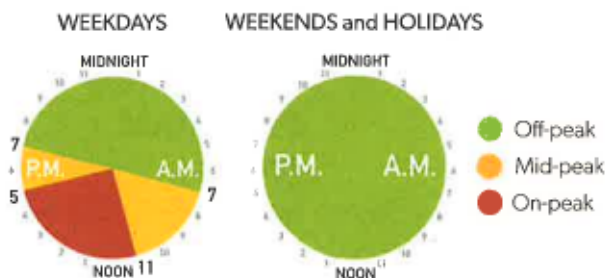


# Summer time-of-use hours in effect

# Help for low-income consumers

## May 1 to October 31 time-of-use hours



## New electricity prices for May 1, 2018

(mainly unchanged)

**OFF-PEAK** 6.5 ¢ / kilowatt hour (kWh)

**MID-PEAK** 9.4 ¢ (kWh)

**ON-PEAK** 13.2 ¢ (kWh)

**These are the prices that appear on the electricity line of your bill and are only for the electricity you use. They do not include other charges like delivery.**

For summer, households that aren't yet on time-of-use pricing will pay 7.7¢/kWh for the first 600 kWh of electricity they use per month and 8.9¢ for each additional kWh. Small businesses will pay 7.7¢/kWh for the first 750 kWh of electricity they use per month and 8.9¢ for each additional kWh.

If you signed a contract with an electricity retailer, you pay the price agreed upon in the contract, not the price set by the OEB.

**For more information, visit [oeb.ca](http://oeb.ca) OR call the numbers below.**

OEB Consumer Relations:  
1-877-632-2727 (Toll-free within Ontario)  
416-314-2455 (Within the Greater Toronto Area or from outside Canada)  
TTY:  
1-844-621-9977 (Toll-free within Ontario)  
416-544-5190 (Within the Greater Toronto Area or from outside Canada)



Aussi disponible en français.

## ONTARIO ELECTRICITY SUPPORT PROGRAM (OESP)

This program provides low-income customers with a monthly ongoing bill credit ranging from \$35 to \$75 to reduce their electricity bill.

**For more information, and to see if you qualify, visit [OntarioElectricitySupport.ca](http://OntarioElectricitySupport.ca) or call 1-855-831-8151.**

## LOW-INCOME ENERGY ASSISTANCE PROGRAM (LEAP)

Customers who are behind on their bill and face having their service disconnected may be able to get **up to \$500** in emergency assistance for their electricity bills (**\$600** if home is heated electrically) and **up to \$500** for their natural gas bills.

**For more information, and to see if you qualify, please visit [oeb.ca/leap](http://oeb.ca/leap).**

For more ways to get help with your energy bills, please visit **[oeb.ca/billhelp](http://oeb.ca/billhelp)**



2018-05