



MAJOR EVENT REPORT

Date of Major Event: July 13, 2023

2.1.4.2.10 Major Event Response Reporting

Please note that, except Loss of Supply events, a Major Event **shall meet all** of the criteria listed under the **first, second and fourth paragraph** of the Major Event definition written under section 2.1.4.2 of the [Electricity Reporting and Record Keeping Requirements \(RRR\)](#).

Prior to the Major Event

1. **Did the distributor have any prior warning that the Major Event would occur?**

No

Additional Comments

N/A

2. **If the distributor did have prior warning, did the distributor arrange to have extra employees on duty or on standby prior to the Major Event beginning?**

N/A

3. **If the distributor did have prior warning, did the distributor issue any media announcements to the public warning of possible outages resulting from the pending Major Event?**

N/A

4. **Did the distributor train its staff on the response plans to prepare for this type of Major Event?**

Yes

During the Major Event

1. **Please identify the main contributing Cause of the Major Event as per the table in section 2.1.4.2.5 of the Electricity Reporting and Record Keeping Requirements.**

Adverse Weather-Wind

Please provide a brief description of the event (i.e. what happened?). If selected “Other”, please explain:

Summer storm passed through area with high winds causing tree contact and branches on lines in various locations throughout our service area

2. **Was the IEEE Standard 1366 used to derive the threshold for the Major Event?**

Yes, used IEEE Standard 1366*

*The OEB preferred option

3. **When did the Major Event begin (date and time)?**

Date: July 13, 2023

Time: 2:45am

4. **Did the distributor issue any information about this Major Event, such as estimated times of restoration, to the public during the Major Event?**

Yes

If yes, please provide a brief description of the information. If no, please explain:

Communication was provided via social media (Twitter, Facebook) throughout the outage time frame

5. **How many customers were interrupted during the Major Event?**

8,579 Customers

What percentage of the distributor's total customer base did the interrupted customers represent?

23%

- 6. How many hours did it take to restore 90% of the customers who were interrupted?**

6 hours, 36 minutes

Additional Comments:

The outage began at 2:45am and 90% of customers were restored by 9:21am.

- 7. Were there any outages associated with Loss of Supply during the Major Event?**

No

If yes, please report on the duration and frequency of the Loss of Supply outages:

N/A

- 8. In responding to the Major Event, did the distributor utilize assistance through a third-party mutual assistance agreement with other utilities?**

No

If yes, please provide the name of the utilities who provided the assistance?

N/A

- 9. Did the distributor run out of any needed equipment or materials during the Major Event?**

No

If yes, please describe the shortages:

N/A

After the Major Event

1. What actions, if any, will be taken to be prepared for, or mitigate, such Major Events in the future?

No further action is required at this time

Additional Comments:

N/A