



MAJOR EVENT REPORT

Date of Major Event: July 20, 2023

2.1.4.2.10 Major Event Response Reporting

Please note that, except Loss of Supply events, a Major Event **shall meet all** of the criteria listed under the **first, second and fourth paragraph** of the Major Event definition written under section 2.1.4.2 of the [Electricity Reporting and Record Keeping Requirements \(RRR\)](#).

Prior to the Major Event

1. Did the distributor have any prior warning that the Major Event would occur?

Yes

Additional Comments:

There were watches and warnings posted through weather services about potential threatening storms in the area

2. If the distributor did have prior warning, did the distributor arrange to have extra employees on duty or on standby prior to the Major Event beginning?

Yes

Brief description of arrangements, or explain why extra employees were not arranged:

We arranged to have extra employees available through the night as required.

3. If the distributor did have prior warning, did the distributor issue any media announcements to the public warning of possible outages resulting from the pending Major Event?

Yes

4. Did the distributor train its staff on the response plans to prepare for this type of Major Event?

Yes

During the Major Event

1. Please identify the main contributing Cause of the Major Event as per the table in section 2.1.4.2.5 of the Electricity Reporting and Record Keeping Requirements.

Adverse Weather-Wind

Please provide a brief description of the event (i.e. what happened?). If selected "Other", please explain:

A storm with a tornado warning passed through the area with high winds causing tree contact and branches on lines in various locations throughout our service area.

2. Was the IEEE Standard 1366 used to derive the threshold for the Major Event?

Yes, used IEEE Standard 1366

2. When did the Major Event begin (date and time)?

4:00 pm, July 20, 2023

4. Did the distributor issue any information about this Major Event, such as estimated times of restoration, to the public during the Major Event?

Yes

If yes, please provide a brief description of the information. If no, please explain:

Communication was provided via social media (Twitter, Facebook) throughout the outage time frame

5. How many customers were interrupted during the Major Event?

23,907 Customers

What percentage of the distributor's total customer base did the interrupted customers represent?

64%

6. How many hours did it take to restore 90% of the customers who were interrupted?

19 hours, 44 minutes

7. Were there any outages associated with Loss of Supply during the Major Event?

No

If yes, please report on the duration and frequency of the Loss of Supply outages:

N/A

8. In responding to the Major Event, did the distributor utilize assistance through a third-party mutual assistance agreement with other utilities?

Yes

If yes, please provide the name of the utilities who provided the assistance?

Entegrus

9. Did the distributor run out of any needed equipment or materials during the Major Event?

No

After the Major Event

1. What actions, if any, will be taken to be prepared for, or mitigate, such Major Events in the future?

No further action is required at this time